

S-199

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)**

No.2010/Tele/14(3)/1

New Delhi, dt 12.05.2015

**General Managers(S&T),
All Indian Railways.**

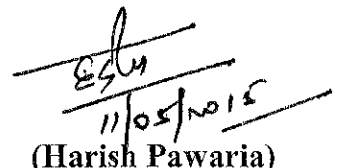
Sub: Change of category of "182" All Indian Security Helpline.

**Ref: MOC&IT's letter No.16-3/2013-AS.III/(Short Code)/137
dt. 01.05.2015.**

Vide letter referred above, Department of Telecom(DoT) has issued instructions to All Access Service Providers clarifying that the short code "182" All Indian Security Helpline under Category-I, Metered Service may be treated as Called Party Pays (copy enclosed). The other features remain same.

This is for your information and necessary action please.

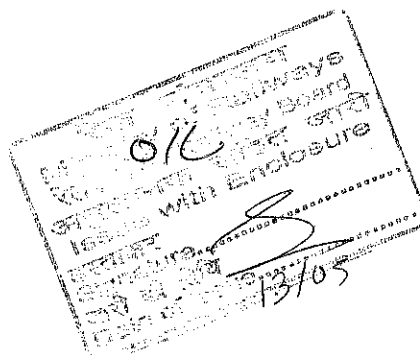
DA: As above.


11/05/2015

(Harish Pawaria)
Director/Telecom

Ph: 011-23388504, 030-44613
FAX: 011-23304690, 030-44690
dtele@rb.railnet.gov.in

Copy to : All Telecom Service Providers (as per list)



Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013-AS.III/ (Short Code)/137/....

Dated: 01 /05/2015

To

Director/Telecom,
Ministry of Railways (Railway Board),
Rail Bhawan, New Delhi-110001.

Subject:- Allocation of Short Code "182" as All India Security Helpline to Ministry Railways.

Kindly refer DoT instructions vide letter No. 16-3/2003-BS-II/Vol.III dated 06/07/2005, letter No.16-3/2003-BS-II (Vol. IX)/182 dated 17/04/2008 and 16-3/2013-AS-III (Part-II)/108/1188 dated 01.12.2014.

2. In consideration to request of Indian Railways vide letter No.2010/Tele/14(3)/1 dated 30/3/2015, the undersigned is directed to convey the approval of Competent Authority to use short code '182' allotted to Ministry of Railways under Category-I. Metered Service may be treat as Called Party Pays. The other features remains same.


01/5/15

(Sanchit Garg)
ADET (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI
2. Director (TERM), DoT (HQ).
3. All TSPs
4. ADG (IT) with request to kindly upload on DoT Website.

Addresses of Access Service Providersw

1	Aditya Birla Telecom Ltd., Floor "Windsor" Off. C.S.T. Road, Kalina, Santacruz (East), Mumbai - 400 098.	5th
2	Aircel Cellular Ltd., 2nd & 5th Floor, DLF Cyber City Building No. 10-A, Gurgaon - 122 022.	
3	Aircel Ltd., 2nd & 5th Floor, DLF Cyber City Building No. 10-A, Gurgaon - 122 022.	
4	Allianz Infratech (P) Ltd., 5th Floor, Infinity Towers, Mind Space, Link Road, Malad (West), Mumbai - 400 064.	
5	Bharat Sanchar Nigam Ltd., Bharat Sanchar Bhawan, Harish Chandra Mathur Lane, Janpath, New Delhi - 110 001.	
6	Bharti Airtel Ltd., Airtel Center, Plot No. 16, Udyog Vihar, Phase-IV, Gurgaon - 122 015.	
7	Bharti Hexacom Ltd., Airtel Center, Plot No. 16, Udyog Vihar, Phase-IV, Gurgaon - 122 015.	
8	Dishnet Wireless Ltd., 2nd & 5th Floor, DLF Cyber City Building No. 10-A, Gurgaon - 122 002.	
9	Etisalat DB Telecom Pvt. Ltd., 5th Floor, Infinity Towers, Mind Space, Link Road, Malad (West), Mumbai - 400 064.	
10	Quadrant Televantrures Ltd., B-71, Phase - VI, Industrial Focal Point, Mohali, Punjab - 160 055.	
11	Idea Cellular Ltd., 5th Floor "Windsor" Off. C.S.T. Road, Kalina, Santacruz (East), Mumbai - 400 098.	
12	Loop Mobile (India) Ltd., 708-709, Prakshdeep Building, Tolstoy Marg, New Delhi - 110 001.	
13	Mahanagar Telephone Nigam Ltd., Jeevan Bharti Building, Connaught Place, New Delhi - 110 001.	
14	Reliance Communications Ltd., A-Wing, 3rd Floor, Reliance Centre, Maharaja Ranjeet Singh Marg, New Delhi - 110 002.	
15	Reliance Telecom Ltd., A-Wing, 3rd Floor, Reliance Centre, Maharaja Ranjeet Singh Marg, New Delhi - 110 002.	
16	S Tel Pvt. Ltd., 1st Floor, Tower-B, Unitech Cyberpark, Sector- 39, Gurgaon (Haryana) - 122 001.	

17	Sistema Shyam TeleServices Ltd., 334, Udyog Vihar, Phase - IV, Gurgaon - 122 001.
18	Spice Communication Ltd., 5th Floor "Windsor" Off. C.S.T. Road, Kalina, Santacruz (East), Mumbai - 400 098.
19	Tata Teleservices (Maharashtra) Ltd., 2-A, Old Ishwar Nagar, Main Mathura Road, New Delhi - 110 065.
20	Tata Teleservices Ltd., 2-A, Old Ishwar Nagar, Main Mathura Road, New Delhi - 110 065.
21	Unitech Wireless (Delhi) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
22	Unitech Wireless (East) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
23	Unitech Wireless (Kolkata) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
24	Unitech Wireless (Mumbai) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
25	Unitech Wireless (North) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
26	Unitech Wireless (South) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
27	Unitech Wireless (Tamil Nadu) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
28	Unitech Wireless (West) Pvt. Ltd., The Masterpiece, Sectro-54, Golf Course Road, DLF Phase-V, Gurgaon - 122 002.
29	Videocon Telecommunications Ltd., Plot No. 248, Udyog Vihar, Phase - IV, Gurgaon - 122 015.
30	Vodafone Essar Cellular Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.
31	Vodafone Essar Digilink Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.

32	Vodafone Essar East Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.
33	Vodafone Essar Gujarat Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.
34	Vodafone Essar Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.
35	Vodafone Essar Mobile Services Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.
36	Vodafone Essar South Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.
37	Vodafone Essar Spacetel Ltd., Vodafone Essar Ltd., 7th Floor, DLF Centre, Sansag Marg, New Delhi - 110 001.