

SARKAR)

Government of India (BHARAT SARKAR)  
Ministry of Railways (RAIL MANTRALAYA)  
(Railway Board)

No: 2016/Tele/3(2)/1

New Delhi  
Dated: 12-06-17

The General Managers (S&T)  
All Indian Railways.

**Sub:- Provision of CCTV coverage at Passenger Reservation System (PRS) Counters.**

**Ref:- This Office letters of even no dt. 10/13.6.16 & 08.05.17**

CCTV coverage at Tatkal counters has been announced by Hon'ble MR in his budget speech (2016-17).

In this regard, vide above referred letters, Railway Board has mandated to provide CCTVs at all PRSs to start with at A1, A, B, D & E category of stations in the order i.e. initially CCTVs shall be installed at all PRS Centres serving A1 category of stations followed by A category of stations and so on.

To implement this facility at stations in due course, all zonal railways are advised to report the progress on monthly basis to undersigned mail Id.

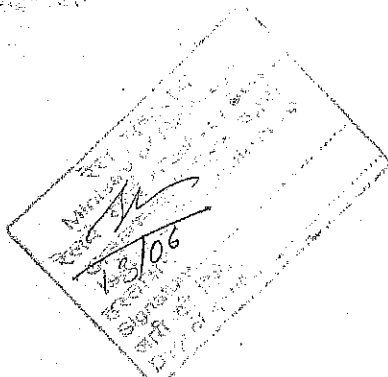
DA as Above

*12/6/17*  
(Anshul Gupta)

Exec. Director (Tele. Dev)

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GOVERNMENT OF INDIA (BHARAT SARKAR)  
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)  
(RAILWAY BOARD)  
\*\*\*\*\*

No. 2016/Tele/3(2)/1

New Delhi, Dated 08.04.2017  
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The General Managers,  
All Zonal Railways.


Sub: CCTV coverage at Passenger Reservation System (PRS)  
Counters.

Ref: (i) Commercial Circular No. 41 of 2014.  
(ii) No. 2016/Tele/3(2)/1 dated 10/13.06.2016

While presenting Railway Budget 2016-17 Hon'ble Minister for Railways had inter-alia announced to ensure CCTV coverage at all Tatkal counters. Since no separate Tatkal counters are earmarked, it is desired that endeavour should be made for adequate coverage of all PRS counters with CCTV at all the PRS centres to keep a check on the activities of unscrupulous elements. This facility is to be provided under General Managers'/Divisional Railway Managers' powers. Monitoring on a regular basis should be done by the Commercial/ Reservation supervisor and abnormalities noticed should be reported to higher ups for remedial action. CCTV coverage at all the PRS counters should be done progressively. To start with, CCTVs can be provided at A1, A, B, D & E category of stations in the order i.e. initially CCTVs shall be installed at all PRS Centres serving A1 category of stations followed by A category of stations and so on.

2. This issues with the concurrence of Finance Directorate of Ministry of Railways.

  
(Vikram Singh)  
DPM/Railway Board

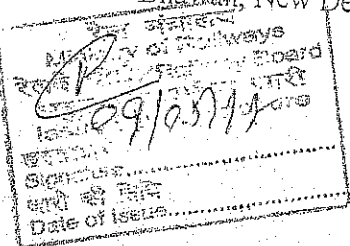
  
(Harish Pawaria)  
Dir (Tele)/Railway Board

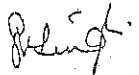
No. 2016/Tele/3(2)/1

New Delhi, Dated 08.04.2017  
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Copy to:

- (i) FA & CAO, All Zonal Railways.  
(ii) Dy. Comptroller & Auditor General of India (Railways), Room No. 224, Rail Bhawan, New Delhi.



  
For Financial Commissioner/Railways

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(भारत सरकार) GOVERNMENT OF INDIA  
(रेल मंत्रालय) MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) (RAILWAY BOARD)

No.2016/Tele/3 (2)/1

New Delhi,  
Dated: 10.6.2016

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**General Managers  
All Zonal Railways**

**Sub:-Budget Initiative – CCTV coverage at Tatkal counters.**

**Ref:- (i) Item No.66 of Hon'ble MR's Budget Speech.  
(ii) Commercial Circular No.41 of 2014.**

CCTV coverage at Tatkal counters has been announced by Hon'ble MR in his Budget Speech (2016-17).

2. To implement the above initiative CCTV at all Tatkal counters in PRS offices are to be provided under GM's / DRMs power. The proposed system should be equipped with video analytics including face recognition software and the footage of the cameras should be monitored on a regular basis by the Commercial / Reservation supervisor and abnormalities noticed should be reported to higher ups for remedial action. In this context Commercial Circular referred at S.No.(ii) above to be referred.

3. Progress of implementation of Budget initiatives is being monitored by MR cell through the e-Drishti portal on a regular basis. To begin with all zones are advised to provide CCTV coverage at all Tatkal counters of A1 category stations in the current year and subsequently extend the facility to Tatkal counters located at A, B, D & E category stations

4. Zones are also advised to report the progress on monthly basis.

o/c

10.6.16.  
(शोभन चौधुरी)

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