



भारत सरकार Government of India
रेल मंत्रालय Ministry of Railways
रेलवे बोर्ड (Railway Board)



No.2021/Tele/11(2)/1(3346054)

Rail Bhawan, New Delhi-110001

Dated: 15.11.2023

The GM/CMD/MD/PCAO/CAO,
All Indian Railways, KRCL, PUs, CORE, COFMOW
(As per standard list)

The DGs/Directors
RDSO, NAIR, All CTIs

Sub.: Enlarged CUG mobile scheme for Indian Railways – addendum to JWO
Ref : Telecom Circular No. 05/2023 dated 12.04.23

The Joint Working Order (JWO) for the enlarged CUG scheme of Indian Railways was circulated vide Board's letter of even number dated 12.04.2023 (Telecom Circular No.05/2023). In order to further improve the disaster preparedness of Indian Railways and to mitigate communication problems encountered at the site of disaster, an Addendum to JWO as approved by Board (Member/Infra) and jointly signed by NWR and the CUG TSPs, is enclosed for information and necessary action.

DA: As above

(धर्मेन्द्र सिंह)
निदेशक / दूरसंचार
दूरभाष: 011-47843013, 030-43013
ई.मेल: dtele@rb.railnet.gov.in

Copy to:

1. Adv/MR, EDPG/MR, PS/MR, Adv/MoSR(D), PS/MoSR(D), EDPG/MoS(J)
2. PSOs/Sr.PPSs/PPSs/PSs to Chairman & CEO and Members, Railway Board
3. PCSTEs, All Indian Railways for information & necessary action.
4. CMD/MD of all PSUs under Ministry of Railways for information

Addendum-I

Sub: Addendum to JWO for the Enlarged CUG scheme of Indian Railways

Ref: (i) JWO jointly signed by CCE/NWR, M/s Reliance Jio Infocomm Ltd and M/s Bharti Airtel Ltd and circulated vide Railway Board letter No. 2021/Tele/11(2)/1(3346054) dated 12.04.2023.

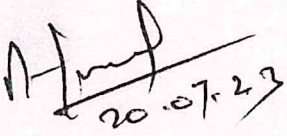
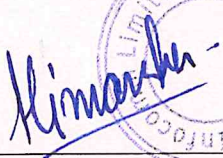


(ii) Railway Board letter No. 2021/Tele/11(2)/1(3346054) dated 15.07.2023.

The Joint Working Order (JWO) for the enlarged CUG scheme of Indian Railways was jointly signed by CCE/NWR, M/s Reliance Jio Infocomm Ltd and M/s Bharti Airtel Ltd and circulated vide Railway Board's letter under ref(i) dated 12.04.2023. In order to further improve the disaster preparedness of Indian Railways and to mitigate problems encountered during disaster, Board (MI), in consultation with the two TSPs viz. (i) M/s Reliance Jio Infocomm Ltd and (ii) M/s Bharti Airtel Ltd., has approved the following addendum to be incorporated in the JWO:

- i. TSPs to proactively observe congestion in network (>90%) and activate dialogue with Railway SPOC for any additional requirement.
- ii. The SPOC(Railway) shall advise regarding disaster and share the list of CUG mobile numbers for granting overriding priority. This list can be in phases as per the availability of officers/staff at site. These numbers shall be preferably of officer/staff directly involved in rescue, relief and restoration work at site.
- iii. Customized Message (localised) whenever required shall be delivered/ broadcast by the TSPs to the all CUG users at accident site under authorization from Railway SPOC.
- iv. In case of any disaster, TSPs providing the CUG services can install Small cell/Pole/CoWs on temporary basis at a suitable location on accident site inside Railway premises so as to decongest communication network and facilitate rescue, relief and restoration work. For such erection of sites by the CUG TSPs, no authorization is needed from Railways. The location of Small cell/Pole/CoWs shall be selected in coordination with Railway SPOC. This temporary site shall be removed once the rescue, relief and restoration work is over or earlier, if directed by Railway SPOC.

Accordingly, the above provisions will be treated as addendum to the existing JWO issued vide Railway Board's letter referred (i) above.

This addendum has been approved by Railway Board letter No. 2021/Tele/11(2)/1(3346054) dated 15.07.2023.

	 	
Authorized Signatory for Indian Railways Anurag Goyal Chief Communication Engineer/NWR	Authorized Signatory for Reliance Jio Infocomm Limited Himanshu Khanna Senior Vice President	Authorized Signatory for Bharti Airtel Limited Saurabh Saini, Manager Government Sales
Date:	Date:	Date: