

भारत सरकार  
रेल मंत्रालय  
(रेलवे बोर्ड)

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

सं 2012/Tele/15(3)/2 (3038749)

नई दिल्ली, दिनांक: 15/06/2021

General Manager,  
All Indian Railways.

Director General  
RDSO, Lucknow

**Sub:- Regarding provision of Clock & PA System.**

**Ref:- (i) Minutes for review of Telecom Dte. by Member (Infra)  
on 06.05.2021.**

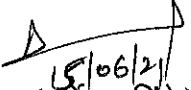
**(ii) Board's letter No.2018/Tele/12(1)/2 dated 29.04.2019.**

Vide Railway Board letter referred above Minimum Essential Amenities guidelines for provision of Clock and PA system at stations were circulated. Clock and PA system are also to be provided at NSG-5 & NSG-6 stations. However, it has been observed that Railways are reluctant to provide Clock & PA system as per RDSO specifications since they are costlier than the commercially available PA system & Clock and the possibility of their theft. The matter has been discussed in Railway Board and following has been approved by Member/Infra:-

*"For provision of Clock and PA systems at stations, Zonal Railways are advised to follow RDSO specification for NSG-1 to NSG-4 category stations and for NSG-5 to NSG-6, Zonal Railways may follow their own local specifications."*

Kindly acknowledge and ensure compliance.

DA: As above

  
15/06/21  
(धर्मन्द्र सिंह)

निदेशक/दूरसंचार

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Copy: PCSTEs/All Zonal Railways for information and necessary action.

(भारत सरकार) GOVERNMENT OF INDIA  
(रेल मंत्रालय) MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) (RAILWAY BOARD)

No.2018/Tele/12(1)/2

Dated: 29.4.2019

General Manager  
All Indian Railways

**Sub: Provision of Minimum Essential Amenities at stations  
-Telecom items**

**Ref:- Railway Board's letter no 2018/LM (PA)/03/06 dtd.09.04.2018**

Vide reference above, Railway Board has issued comprehensive instructions for the provision of Passenger Amenities and user facilities at stations. In this regard, Board (MST) has approved the following:

1. In order to give information to public regarding train arrival/departure, safety specially regarding platform changes & avoid track crossing, security, cleanliness and train operation & maintenance information to Railway Officials, **Public Address System/ Computer based Announcement System** is to be provided at the remaining stations (covered under NSG-1 to NSG-6 & SG-1 to SG-3) under DRMs/GMs' power on top priority.
2. To provide Clock & Electronic Train Indicators Boards at remaining stations as per Minimum Essential Amenities (MEA) under DRMs/GMs' power.

Kindly acknowledge the receipt and ensure compliance.

*320*  
*29.4.19*

(Umesh Balanda)

Executive Director(Tele Dev)

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Copy to:

1. PCSTEs/All Zonal Railways: for kind information & necessary action.
2. PCCMs/All Zonal Railways: for kind information & necessary action.

