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Government of India
Ministry of Communications & I.T.
Department of Telecommunications
Licensing Cell (AS-III Section)
Sanchar Bhawan, 20, Ashoka Road, New Delhi-1

No.16-3/2011-AS-III/Vol. I-AS.III / 727

23rd Dec. 2011

To

All Access Service Providers

Sub: Allotment of Short Code "1311" to Railway Board, Ministry of Railways as Emergency Helpline for Suburban Commuters of Western Railways

The undersigned is directed to convey the approval of the competent authority for allotment of "1311" as Emergency Helpline to Railway Board, Ministry of Railways for Suburban Commuters of Western Railways

This is a metered service. Further, '1311' will be a Category-II service and as requested by Ministry of Railways, the service will be accessible within Mumbai and Maharashtra Telecom Service Areas



(Sudhir Kumar Sinha)
Section Officer(AS-III)

Copy to :

1. Secretary, TRAI
2. Sr.DDG, TEC, Khurshid Lal Bhawan, Janpath, New Delhi
3. Dir(IT), DOT for uploading on DOT website
4. Director/Telecom Railway Board, Ministry of Railways
Rail Bhawan, Rafi Marg, New Delhi-110001

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27/12/11
S.S./Telc.
21/11/12
S.K.S.
21/12/11