

Amritha D

Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-3/2013AS.III/ (Part-II)/108/1138

Dated 01/12/2014

To


All Access Service Providers

Subject:- Allocation of Short Code '182' to Ministry of Railways as Indian Railways Security Helpline.

In consideration of request of Ministry of Railways vide letter No.2010/Tele/14(3)/1 dated 14/10/2014, I am directed to convey the approval of competent authority for allocation of Short Code '182' to Ministry of Railways as Indian Railways Security Helpline.

2. The features of short code '182' are as under:

- (i) Category-I: Service (i.e. mandatory service to be provided by all the Access providers.
- (ii) Accessibility: Un-restricted i.e. available on STD also.
- (iii) Metered Service: (It may be taken as Called Party Pays or Calling Party Pays depending on a separate intimation, to this effect, issued from the agency to which this short code is allocated in furtherance to this DoT instruction).


(Narayan Ram)
Section Officer (AS-III)
Tel.:23036444

Copy forwarded for information and necessary action to, if any, to:

1. Secretary, TRAI.
2. Shri Harish Pawaria, Director/Telecom, Government of India, Ministry of Railways (Railway Board) with reference to letter No. 2010/Tele/14(3)/1 dated 14/10/2014.
3. Director (TERM-I), DoT (HQ).
4. ADG (IT) with request to kindly upload on DoT Website.