

(भारत सरकार) GOVERNMENT OF INDIA
(रेल मंत्रालय) MINISTRY OF RAILWAYS
(रेलवे बोर्ड) RAILWAY BOARD

No.2020/Tele/14(3)1(E 3327550)

Dated : 15.01.2021


OFFICE MEMORANDUM

Sub: Integration of ERSS with Railways emergency services – reg.

Ref: Director (Women Safety)/MHA's letter no.nil dated 06.01.2021

The undersigned is directed to refer to the above mentioned subject in the above referred letter and to state that Indian Railways has decided to integrate Railway Security helpline 182 with integrated Helpline No.139 expeditiously, so that only one helpline no. 139 will be operational thereafter. Accordingly, 112 Emergency number in the country should be integrated with integrated helpline no.139 of Indian Railways.

Further necessary action for implementing the project may be taken in this regard.


15.01.2021

(Umesh Balonda)

Executive Director (Tele Dev)
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Shri Anil Subramaniam
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