

(भारत सरकार) GOVERNMENT OF INDIA
(रेल मंत्रालय) MINISTRY OF RAILWAYS
(रेलवे बोर्ड) (RAILWAY BOARD)

No.2021/Tele/16(1)/1 CUG

नई दिल्ली, दिनांक : 29/09/2021

The General Manager (S&T),
All Indian Railways, All Production Units, CORE/Allahabad, METRO/Kolkata.
DGs/RDSO&NAIR/Baroda,IG/RPSF,
CAOs/COFMOW,DCW,IRPMU & New PUs at Chappra & Raebareli,
DG/IRISET, IRICEN, IRIEEN, IRIMEE, IRITM,
Chairman, All Indian Railway Recruitment Board.

Sub : Provision of CUG Phones on Indian Railways.

Ref.: i) No. 2009/Tele/TN/3 Dated 15.02.2008(RB Tele 3/2008).

ii) No. 2010/Tele/11(2)/2 Dated 18.01.2011.

iii) No. 2010/Tele/11(2)/2 Dated 15.04.2015

CUG Mobile services having a feature of uniform numbering scheme had been rolled out across Indian Railway. Vide letter dt. 18.01.2011 instructions had been issued that the CUG numbers are post specific and its must be ensured that wherever an officer is transferred from one post to another, he must hand over the CUG SIM to next-incumbent/Issuing Authority without fail.

However it has been observed that officers are retaining CUG numbers after transfer/retirement on one pretext or other.

It is once again reiterated that CUG numbers are property of Indian Railways (as per the agreement with service provider) and CUG numbers are not to be transferred to any individual.

Zonal Railways, are advised to ensure that the compliance of above instructions.

29/09/21
(धर्मेन्द्र सिंह)

निदेशक/ दूरसंचार

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