

GOVERNMENT OF INDIA (BHARAT SARKAR)
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)
(RAILWAY BOARD)

No.2006/Tele/FOIS/Progress

New Delhi,
Dated: 9.3.09

17/3/09

Chief Signal & Telecom Engineer,
All Indian Railways.

Sub: Maintenance of VSAT Terminals.

1. Zonal Railways may recall discussions held in 7th Telecom MSG held in Bangalore on 5th and 6th Feb.,09. The issue was discussed with IRPMU. It is noted that the main VSAT contract entered into by IRPMU provides for the AMC for VSAT equipment upto 5 years beyond warranty period. While the first year AMC is part of original contract itself which is further extendable upto 4 years on same terms & conditions. Agreement for the AMC for VSAT terminal for the extended period will be signed and controlled by the Zonal Railways themselves including making payments / levying penalties for delayed repairs etc.
2. AMC caters for assistance in fault repair, repair of defective cards and other provisions which are listed in the agreement, a copy of the same is enclosed herewith. IRPMU has also provided an annexure indicating date of start of first year of AMC for each site. In some cases where first year AMC is still not over, as per the original agreement signed by IRPMU, this AMC stands handed over to Zonal Railways and payment beyond 1st April,2009 shall be made by Railways. Zonal Railways may sign AMC for extending it 2nd years onward from 1st April'09 for those site where AMC has already expired before 31.3.09. For the sites where 1st year AMC has not expired, Zonal Railway may consider extending AMC for 2nd year and beyond as and when current AMC is over.
3. IRPMU has already procured 10% spares for each Railway. While part of these have already been given to the Railway as per enclosed list, balances are available with IRPMU and may be collected from them within next 10 - 15 days. Further spare requirements shall have to be procured by Railways themselves in due course as and when needed.
4. A training has also been organized for 3 days from 23.3.09 to 25.3.09 in IRPMU office in which each Railway should nominate one SSTE/ASTE and one TCI whosoever is going to be put incharge of VSAT maintenance on the Railway. CCE of the Railway may also be directed to attend the session on the first day i.e. 23.03.09 wherein issue regarding AMC, failure rectification procedure and other issues as brought out by Railways during MSG (Telecom) shall be discussed & finalized. Deputing of Railway officials for training may please be ensured.

5. Zonal Railways are, therefore, advised to take necessary action for taking over the maintenance of VSAT terminals installed on their Railways.

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9/3/09

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*अवगत जारी
16/3/09*

*✓ CHIEF-EER, NR
✓ MER, NER, NWR,
✓ SR, SCR, SER, WR,
✓ EER, NER, SWR,
✓ WCR, SEER.*

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Railway Board, New Delhi

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