



भारत सरकार Government of India  
रेल मंत्रालय Ministry of Railways  
रेलवे बोर्ड (Railway Board)



No.2020/Tele/Misc/1/1(3416153) Rail Bhawan, New Delhi, Dated: 24.03.2023

General Managers Director Generals,  
All Indian Railways, PUs & CORE RDSO, NAIR and All CTIs

Sub: Updation of Telephone Directory

Ref: (i) Railway Board's letter No.2021/Tele/4(3)/13 (3362472) dated 03.08.2021.  
(ii) Railway Board's letter No.2020/Tele/Misc./1 dated 22.11.2022.

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With the shift of working in Offices to E-Office across Indian Railways, most of the correspondence between Zonal Railways and Railway Board is required to be sent on official emails, which are faster and cheaper. Hence it is imperative that the official email ids are available for all important officials across Indian Railways. Railways are already maintaining Telephone Directories on their respective sites which contain the contact details of all important officials. Hence, it is requested that the official email ids of respective officials be also mentioned in above Telephone Directories, to facilitate correspondence through official emails.

It is also requested that these Telephone directories are updated regularly.

(धर्मेन्द्र सिंह)  
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