

भारत सरकार
रेल मंत्रालय
(रेलवे बोर्ड)

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No: 2015/Tele/15(9)1Pt (FTS- 3327339)

Date: 01/07/2022

The Chairman & Managing Director,
RailTel Corporation of India Ltd.,
Plate-A, 6th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar,
New Delhi-110023.

PCSTEs,
All Zonal Railway.

**Sub: Interruption in Hon'ble MR VC with Hon'ble PM on
01.07.2022.**

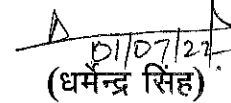
A VC was held on 01.07.2022 between Hon'ble MR & Hon'ble PM. Hon'ble MR has joined the VC from GM Conference Room of ECoR. The VC was scheduled from 11:00 hrs. However, from 10:50 hrs to 11:00 hrs Hon'ble MR got disconnected from the VC. It was informed that due to last mile connectivity failure at Bhubaneswar the VC got disconnected. The VC got reconnected at around 11:00 hrs and after that also some packet loss was observed. Disconnection in such a critical and very important VC is unacceptable and inexpiable. This disruption in VC has also been taken very seriously by the higher officials.

In view of above, RCIL is advised that the failure report comprising of cause of failure, its analysis, action taken/to be taken to completely avoid reoccurrence of such failures may be submitted to Railway Board by 02.07.2022.

Further, it is also advised that an action plan covering the following points may be prepared for all VCs of GMs & DRMs, PUs & CTIs of Indian Railways:-

- 1) Identifying the vulnerable paths in the VC connecting that might lead to disruption in VC in near future (these variable points can be network devices, connecting links, power supply etc). Identification of SPoF(Single Points of Failure) in the VC connectivity.
- 2) Action to be taken by RCIL and Zonal Railway for removal of the above Identified Vulnerable Points in the Video Conferencing setup at Zonal Railways, DRMs, PUs & CTIs.
- 3) Action to be taken for elimination of SPoFs.

It is requested the presentation for above be presented on 04.07.2022. Zonal Railways are requested to provide necessary support to RCIL for above.


(धर्मन्द्र सिंह)

निदेशक/दूरसंचार

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